

Frequently asked questions (FAQ)

Why are prices being increased?

During the past couple of years we have seen a steady increase of prices of raw materials, packaging and transport. During the past months these prices have exploded, also the prices of energy (gas, electricity, fuel) have gone through the roof. As a result we had to decide to increase the sales price of most of our products.

I've already ordered for the coming months, do the new prices also apply to my orders?

New prices are applicable to all articles being delivered on May 1st and later. So the new prices also apply to orders and contract schedules entered earlier with delivery dates after April 30th.

Does the increase have anything to do with raw materials?

The increasing prices of raw materials is the main factor. Also the steep rise of energy cost has a great influence, further increasing the cost of raw materials and the production process. On top of this, the increasing demand for recycle draw materials added to the development of market prices.

What kind of raw materials are used at Modiform?

We aim to use as much recycled material as possible. In view of environmental challenges and our sustainability goals we are steadily decreasing the use of 'virgin' plastics. Please note that also 'virgin' raw plastic is fast increasing in price, so reverting to 'virgin' material is not an option.

Do the new prices also apply to orders and contract positions already placed?

New prices are applicable to all articles being delivered on May 1st and later. So the new prices also apply to orders and contract schedules entered earlier with delivery dates after April 30th.

Will there be another price adjustment per July 1st?

Modiform closely follows the development of prices for raw materials, energy, packaging etc.. When it is absolutely necessary we will adjust our sales prices again. You will again be informed well in advance.

Can you deliver my order earlier than originally planned- before April 30th?

This depends on our production schedule, which under no circumstances can and will be changed. If your order is already produced and in stock, we can try to help you with earlier delivery. We will take this up with our Logistics department, they will see what is possible. If the capacity for transport is not sufficient, delivery will remain on the date originally planned.

Can my order or contract schedule be cancelled?

For the articles in our standard assortment, you can cancel up to 48 hours before scheduled delivery. For products made to order on your specifications, cancelling is only an option as long as production has not been planned, nor raw materials have been purchased.

How do I get the current price information?

Your accountmanager can inform you about the present sales price. U may directly contact your account manager in the usual way. If you cannot reach the account manager, please mail to sales@modiform.nl we will then make sure you will be contacted.

What if the cost of raw materials decrease again?

Modiform closely follows the development of prices for raw materials, energy, packaging etc.. When it is absolutely necessary we will adjust our sales prices again. You will again be informed well in advance. As soon as possible we will not hesitate to lower our sales prices again.